

WHERE CREDIT IS DUE

SELMA FIDS

I purchased a set of Selma fids, based partly on your review (July 2006), and found them to be everything you said.



Selma fids

However, I managed to bend the 10-millimeter fid trying to splice a dock line. I wrote Selma to ask if I could purchase a replacement fid. To my delight, I received a replacement in the mail at no charge. Selma delighted me not only with their product but also with outstanding service.

Wynn V. Bussmann
Nirvana, Catalina 470
Birmingham, Mich.

ICP SOLAR PANELS

Last summer, we purchased an ICP Sunsei Solar Panel from West Marine. Sometime over the winter, the unit failed. I later realized that I had not sealed all of the seams with silicone, as advised in the owner's manual. I contacted ICP to determine how I could go about repairing the unit. After a bit of e-mail and phone tag, the folks at ICP simply offered to send us a new unit, which I will goop up right!

Al and Becca Szymanski
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ICP's product support in this case is to be commended. Although flexible solar panels are affordable, they have a high rate of failure compared to rigid panels. For cruising applications, Practical Sailor hesitates to recommend any solar panel with a warranty period of less than three years. Good, rigid solar panels offer warranties of at least 10 years.